



Interlibrary Loan Services

Patron Initiated Requests

March 3, 2025

Using Interlibrary Loan

➤ The New ILLO Website is called D2D (Discovery to Delivery), replacing Zportal / INFO

What's New?

- Streamlined searching with clearer results!
- Search results show whether an item is requestable under Display Holdings!
- Automatic Notifications – Monitor your requests through MyAccount and through Email
- Only borrow a few at a time – there is no guarantee whether an item will be lent, which item will arrive first, or what the lending period will be. Items come in from across Ontario through Canada Post.
- Renewal requests and Cancellations can be done through MyAccount



How to Place an ILLO Request



Perform a search

Visit the ILLO website at <https://ols.relaisd2d.com/?LS=CAHRN&PI=CAHRN>

Search for the item using the title, author's name, or a combination of both

Interlibrary Loan for Public Libraries

ONTARIO LIBRARY SERVICE
Stronger libraries. Stronger communities.

Advanced Search 

Simple Search

Enter your search terms

satoshi morisaki bookshop 

The support of the Government of Ontario through the Ministry of Tourism, Culture and Gaming is gratefully acknowledged.

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Search Results

Click on a result to display the item details.

You can narrow your search results by specific year, format, author, or subject, using the left side menu.

If you get multiple results for what you are looking for, select the result that is held by the most libraries. Be sure that the result is for the correct format under physical description.

To view if the item is requestable click on Display Holdings at the bottom of the request details.

Search Results

Interlibrary Loan for Public Libraries



Limit Results By

Date

- 2024
- 2023

Clear

Format

- Book
- Book (Electronic)
- Recording (Electronic)
- Book (Large Print)
- Recording-Cd

Clear

Search By

Author

Showing 1 - 20 Of 21 Records

Sort by **Relevance** and show **20** results per page

1 2 >



[Days At The Morisaki Bookshop](#) - a novel **By** Yagisawa, Satoshi **2023**

Held By : Hanover, Markham, Brampton, Hamilton, Guelph, Clarington, Peterborough, Ajax, Burlington, Whitchurch, Brantford, Richmond_Hill, Orillia, SIMCOE, Cambridge, Wellington, Thunder_Bay, JASI, Markham, Oshawa, Newmarket, Lambton, Bradford, Chatham_Kent, Windsor, Oakville, Barrie, Niagara_Falls, Waterloo, Mississauga, OLC, Vaughan, North_Bay, Kitchener, Kingston, Grimsby, Lincoln_Pelham, Toronto, Milton, Aurora



[More Days At The Morisaki Bookshop](#) - a novel **By** Yagisawa, Satoshi **2024**

Held By : Brampton, Hamilton, Guelph, Clarington, Peterborough, Ajax, Burlington, Whitchurch, Brantford, Richmond_Hill, Halton_Hills, Orillia, SIMCOE, Middlesex, Wellington, JASI, Markham, Oshawa, Newmarket, Lambton, Bradford, Chatham_Kent, Windsor, Oakville, Barrie, Niagara_Falls, Waterloo, Mississauga, OLC, Vaughan, North_Bay, Kitchener, Welland, Kingston, Grimsby, Lincoln_Pelham, Toronto, Whitby, Pickering



[Days At The Morisaki Bookshop](#) - A Novel **By** Yagisawa, Satoshi **2023**

Held By : Brampton, Hamilton, Stormont, Burlington, Orillia, Elgin, Lambton, Windsor, Oakville, Vaughan, Toronto, Aurora, Pickering



[Days At The Morisaki Bookshop](#) - A Novel **By** Yagisawa, Satoshi **2023**

Held By : Greater_Sudbury, Chatham_Kent, Barrie, London_CA, Milton



[Days At The Morisaki Bookshop](#) **By** Yagisawa, Satoshi **2023**

Held By : Hamilton, Orillia, Lambton, Oakville, Niagara_Falls, Toronto



Search Results

- 2024
- 2023

Clear

Format

- Book
- Book (Electronic)
- Recording (Electronic)
- Book (Large Print)
- Recording-Cd

Clear

Search By

Author

Yagisawa, Satoshi,
Yagisawa, Satoshi,
Yagisawa, Satoshi

Subject

Undes
Books and reading
Bookstores
Antiquarian booksellers
Man-woman relationships
Families
Chiyoda-ku (Tokyo, Japan)
Domestic fiction.
Tokyo (Japan)

Days At The Morisaki Bookshop - a novel By Yagisawa, Satoshi 2023

Held By : Hanover, Meaford, Brampton, Hamilton, Guelph, Clarington, Peterborough, Ajax, Burlington, Whitchurch, Brantford, Richmond_Hill, Orillia, SIMCOE, Cambridge, Wellington, Thunder_Bay, JASI, Markham, Oshawa, Newmarket, Lambton, Bradford, Chatham_Kent, Windsor, Oakville, Barrie, Niagara_Falls, Waterloo, Mississauga, OLC, Vaughan, North_Bay, Kitchener, Kingston, Grimsby, Lincoln_Pelham, Toronto, Milton, Aurora

Publication

Harper Perennial: New York: 2023
Harper Perennial: New York: [2023]
©2023
©i2023
HarperCollins: New York (State): 2023
Harper Perennial: New York: c2023

Edition

1st U.S. ed: First U.S. edition

Description

"Twenty-five-year-old Takako has enjoyed a relatively easy existence--until the day her boyfriend Hideaki, the man she expected to wed, casually announces he's been cheating on her and is marrying the other woman. Suddenly, Takako's life is in freefall. She loses her job, her friends, and her acquaintances, and spirals into a deep depression. In the depths of her despair, she receives a call from ... [+ More]

Subject(s)

Antiquarian booksellers: Books and reading: Undes: Man-woman relationships: Bookstores: Interpersonal relations: Tokyo (Japan): Domestic fiction: Novels: Families: Single women: Chiyoda-ku (Tokyo, Japan): Japan: Fiction: FICTION / Family Life / General: FICTION / Literary: FICTION / World Literature / Japan

ISBN(s)

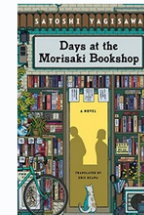
9780063278677 (pbk.); 0063278677 (pbk.); 0063278677; 9780063278677; 9780063278677 (trade paperback); 9780063278677 (paperback)

Physical description

book
147 pages
147 pages ; 21 cm
147 pages ; 21 cm
147 pages ; 20 cm

Request Item Through Interlibrary Loan/Soumettre une demande de prêt entre bibliothèques [Request/Soumettre une demande](#)

[+ Display Holdings]



More Days At The Morisaki Bookshop - a novel By Yagisawa, Satoshi 2024

Held By : Brampton, Hamilton, Guelph, Clarington, Peterborough, Ajax, Burlington, Whitchurch, Brantford, Richmond_Hill, Halton_Hills, Orillia, SIMCOE, Middlesex, Wellington, JASI, Markham, Oshawa, Newmarket, Lambton, Bradford, Chatham_Kent, Windsor, Oakville, Barrie, Niagara_Falls, Waterloo, Mississauga, OLC, Vaughan, North_Bay, Kitchener, Welland, Kingston, Grimsby, Lincoln_Pelham, Toronto, Whitby, Pickering



Days At The Morisaki Bookshop - A Novel By Yagisawa, Satoshi 2023

Search Results

Under **Display Holdings**, you can click through all the holdings to see if any say they are Requestable. You can see this under the Availability column. If none of the libraries' holdings are requestable, take a look at another search result, or try again at a later date.

Request Item Through Interlibrary Loan/Soumettre une demande de prêt entre bibliothèques [Request/Soumettre une demande](#)

[- Hide Holdings]

< 1 2 3 4 5 6 7 ... >

Source	Location	Call Number	Availability
Burlington	Burlington Public Library	-	Loaned
Cambridge	Cambridge Public Library (Idea Exchange)	FICTION Yagis	DUE 14-12-24
Chatham_Kent	Chatham-Kent Public Library	FIC Yagis	On Shelf
Clarington	Clarington Public Library	FIC YAGIS	Requestable
Grimsby	Grimsby Public Library	Fic Yag bk 1	Not Requestable

Search Results

If you've found a good search result, click on the blue link [Request/Soumettre une demande](#) to proceed with the request.

Request Item Through Interlibrary Loan/Soumettre une demande de prêt entre bibliothèques [Request/Soumettre une demande](#)

[- Hide Holdings]

< 1 2 3 4 5 6 7 ... >

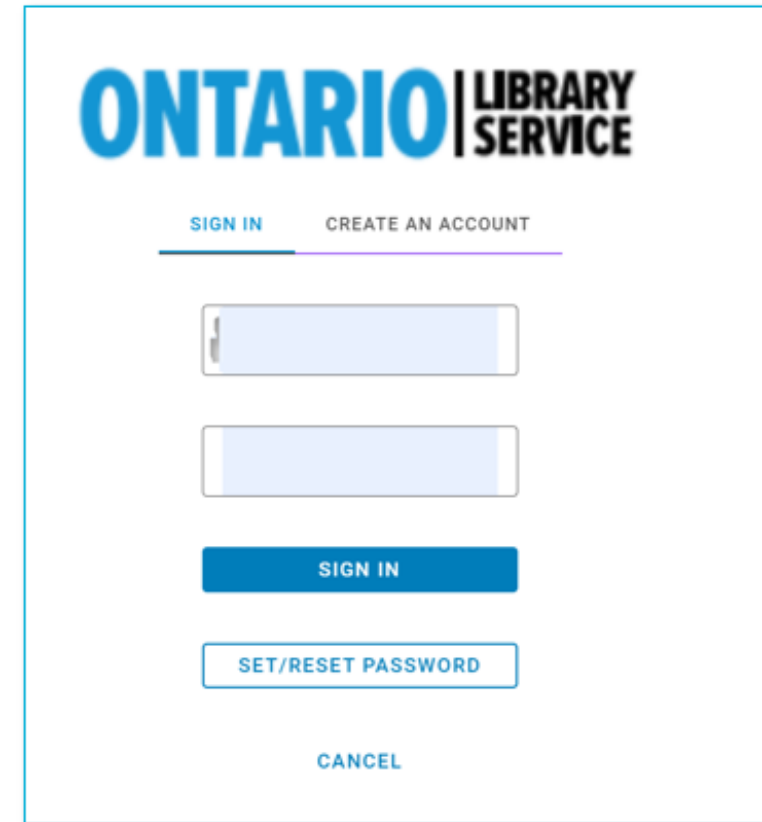
Source	Location	Call Number	Availability
Burlington	Burlington Public Library	-	Loaned
Cambridge	Cambridge Public Library (Idea Exchange)	FICTION Yagis	DUE 14-12-24
Chatham_Kent	Chatham-Kent Public Library	FIC Yagis	On Shelf
Clarington	Clarington Public Library	FIC YAGIS	Requestable
Grimsby	Grimsby Public Library	Fic Yag bk 1	Not Requestable

Sign in

You will then be prompted to Sign In (if you haven't already)

If you haven't used D2D before, you will need to create an account. Click on the words 'CREATE AN ACCOUNT' and follow the on-screen instructions.

If you are already registered, sign in.



The screenshot shows the Ontario Library Service sign-in interface. At the top, the logo reads "ONTARIO LIBRARY SERVICE". Below the logo, there are two tabs: "SIGN IN" (which is selected and underlined) and "CREATE AN ACCOUNT". Under the "SIGN IN" tab, there are two input fields for username and password. Below the input fields are three buttons: a blue "SIGN IN" button, a white "SET/RESET PASSWORD" button with a blue border, and a blue "CANCEL" link at the bottom.

Create an Account

If you haven't used D2D before, you will need to create an account. Click on the words 'CREATE AN ACCOUNT' and fill out the fields.

Be sure to make note of your username and password.



[SIGN IN](#)

[CREATE AN ACCOUNT](#)

Username Requirements

- Must be three (3) characters or more
- Cannot use spaces, semicolons(;), colon(:), apostrophe('), comma(,), angle brackets(< >), brackets([]), or parentheses(())

Password Requirements

- Must be nine (9) characters or more
- Case sensitive
- Must use at least one non alphabetic character(% , * , \$)
- Cannot use semicolons(;), colon(:), apostrophe(') or period(.)

Reminder: Make note of your user name and password.

Request Form

The details of your request will then appear onscreen.

- Your account details will prepopulate into the request form. Name, Library Card Number, Email and Phone. Check the Pickup Location is correct.
- Review the details About your Item. The more details the better! The edition field is required but editable – if any edition will suffice – type Yes.
- If you need the item by a specific date, use the Need by date field.
- Click the submit button at the bottom of the screen to complete the request.

ILLO Request Form

* Required field

Patron Information & Contact Details

Patron First Name: *

Dewey 5/100

Patron Last Name: *

Decimal 7/100

Library Card Number: *

06492001234567 14/100

E-mail Address: *

librarytraining@huroncounty.ca 30/100

Patron Phone: *

519-482-5457 12/100

Pickup Location: *

Clinton Branch ▾

About My Item

Title: *

Practice makes perfect - a novel 32/500

Author: *

Adams Sarah 11/500

Publication Year:

2023 4/100

ISBN:

9780593500804 13/100

Format: *

Print Book ▾

Any Edition (Yes/No): *

Dell trade paperback edition 28/100

Other Details

Request Notes *

Training Example 2 18/450

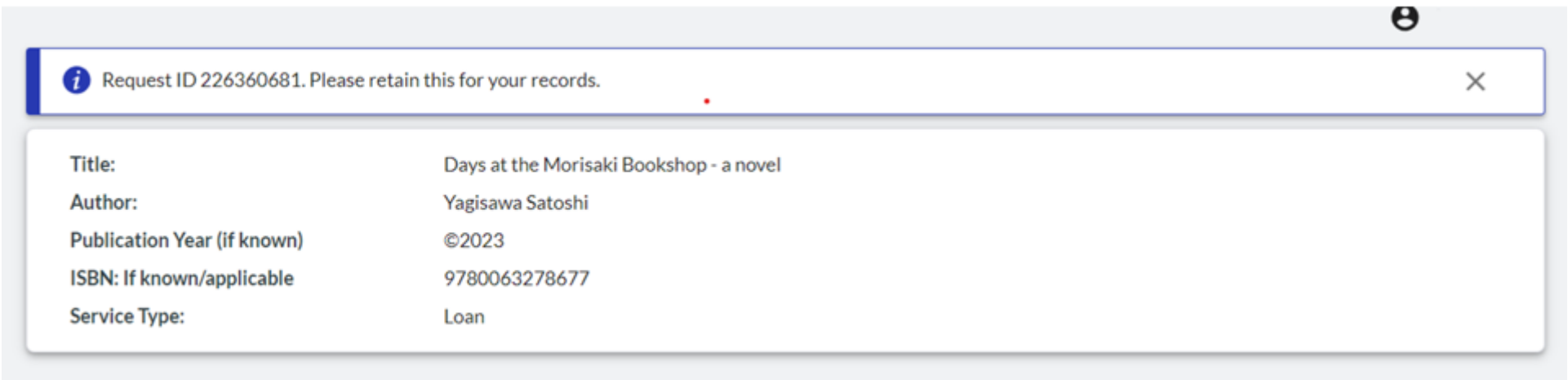
Need by date (yyyymmdd)

yyyy - mm - dd

Submit request

Request Complete

You will receive confirmation on screen and an email notification will be sent confirming submission.

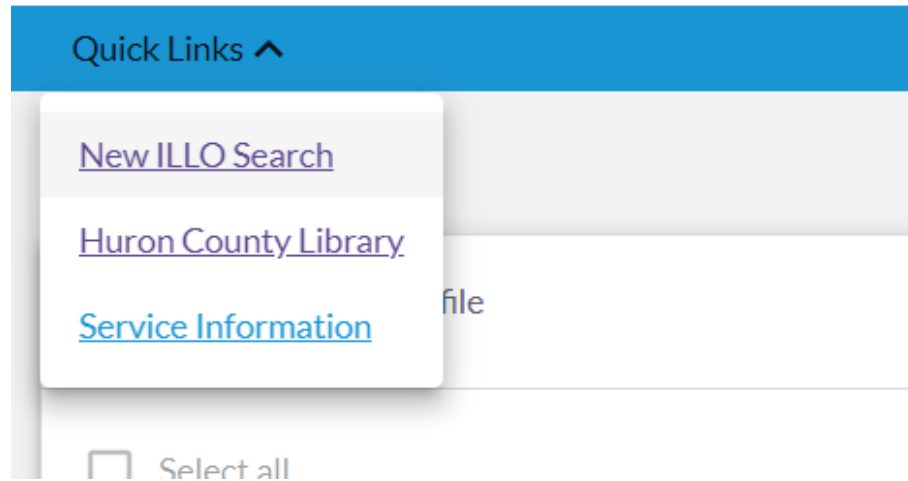


A screenshot of a library request confirmation window. The window has a title bar with a close button (X) and a help icon (i). Below the title bar is a message: "Request ID 226360681. Please retain this for your records." Below this message is a table with the following information:

Title:	Days at the Morisaki Bookshop - a novel
Author:	Yagisawa Satoshi
Publication Year (if known)	©2023
ISBN: If known/applicable	9780063278677
Service Type:	Loan

Quick Links

ONTARIO LIBRARY SERVICE



After placing a request, you can use Quick Links to:

- Perform a New ILLO Search
- Search the Huron County Library catalogue
- Visit the Library Website to look over ILLO Service information – and get to this document!



Using My Account




My Account

My Account allows you to keep an eye on the Status of requests placed;

Cancel submitted requests that have not been processed;

Renew ILLO Items with the Lending Library before the due date;

Requests are listed in order of newest to oldest

Title	Submitted date	Status
<input type="checkbox"/> Select all Cancel requests		
<input type="checkbox"/>  The best gift : a record of the Carnegie libraries in Ontario Margaret Beckman; Stephen Langmead; John B Black Toronto : Dundurn Press, 1984 <i>Print Book</i>	11/29/2024 Request details: 228492873	Submitted
<input type="checkbox"/>  Practice makes perfect : a novel Dell Trade Paperback Edition. Sarah Adams New York : Dell Books, 2023 <i>Print Book</i>	11/29/2024 Request details: 228492845	Canceled
<input type="checkbox"/>  Days at the Morisaki bookshop : a novel First U.S. edition. Satoshi Yagisawa; Eric Ozawa New York : Harper Perennial, 2023 <i>Print Book</i>	11/29/2024 Request details: 228492819	Submitted

Request Details

When you click on the [Request Details](#) link you will find

- Item Details
- Pickup location
- Notification History – emails sent to you about the request

The screenshot displays a library request management interface. At the top, there are tabs for 'Requests' and 'Profile'. Below this is a table with columns for 'Title' and 'Submitted date'. A 'Select all' checkbox and a 'Cancel requests' button are visible. The table lists three requests:

Title	Submitted date
The best gift : a Carnegie library Margaret Beckma John B Black Toronto : Dundur <i>Print Book</i>	
Practice makes Dell Trade Paperb Sarah Adams New York : Dell B <i>Print Book</i>	
Days at the Morriaki novel First U.S. edition. Satoshi Yagisawa New York : Harpe <i>Print Book</i>	

A 'Request details' modal window is open, showing details for the selected request 'Practice makes perfect'.

Request details

Practice makes perfect : a novel / Dell Trade Paperback Edition. Sarah Adams New York : Dell Books, 2023
Print Book

Request details

Request ID	228492845
Date requested	11/29/2024
Pick up location	Clinton Branch
Request type	Loan
Publisher	New York : Dell Books, 2023
ISBN	9780593500804
Verification source	OCLC

Notes

Training Example 2

Notification history


Refer to your email or SMS for message details.

- 11/29/2024 02:56 PM - New request acknowledged (Email)
- 11/29/2024 03:01 PM - Item overdue - 3rd notice - Patron (Email)

Close



Due Date

The borrowed item's due date displays next to the request in My Account. This date also appears on the ILLO Bookmark you received with the item when it was checked out, as well as on your checkout receipt.

Title	Submitted date	Status
<input type="checkbox"/> Select all	Cancel requests	Create request
<input type="checkbox"/>  Sing like fish : how sound rules life under water First edition. Amorina Kingdon New York : Crown, 2024 <i>Print Book</i>	07/10/2024 Request details: 226302189	Due 10/06/2024 Renew request

Notifications

Request being processed: Practice makes perfe

 Huron County Library <notices@e2.worldcat.org>
To  Library Training 11/29/24

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Decimal, Dewey

The following Interlibrary Loan request is being processed.

ILL Request Number: 228492845
Title/Journal Title: Practice makes perfect : a novel /
Author: Sarah Adams

You will be notified should there be any issue borrowing the requested material or when the item is ready for pick up.

Thank You

Huron County Library

Notifications about ILLO Requests are emailed to the email address you provided when creating your account.

It will provide details about your request:

- New Request acknowledged;
- If we are unable to fill your request;
- Request Cancelled;
- Items Ready for pickup;
- Items about to be due (in time to renew);

notifications will also be sent should the item become overdue.




Renew Requests

Renewals

If an item's due date has not been reached, a Renew button will appear next to the Request in My Account.

If clicked, the Lending Library will receive the renewal request and either approve or decline. Monitor the status for the new due date. You will receive an email should the renewal request be denied by the lender.

Be sure to **remember** to renew your checkout with Huron County Library as well! You can call; email; or visit any of our branches <https://www.huroncountylibrary.ca/locations/>

Title	Submitted date	Status
<input type="checkbox"/> Select all <input type="button" value="Cancel requests"/>		<input type="button" value="Create request"/>
<input type="checkbox"/>  Sing like fish : how sound rules life under water First edition. Amorina Kingdon New York : Crown, 2024 <i>Print Book</i>	07/10/2024 Request details: 226302189	Due 10/06/2024 <input type="button" value="Renew request"/>




Cancel ILLO Requests

Cancel ILLO Requests

If the library has not started processing your Request, the request will have a selection box that can be chosen for cancellation.


Once cancelled, the request will still appear in My Account but will indicate it has been cancelled.

Checkouts () **Requests** Fees (\$0.00) Search activity Profile

Title	Submitted date	Status
<input checked="" type="checkbox"/> Select all <input style="border: 1px solid purple; padding: 2px 10px; margin-left: 5px;" type="button" value="Cancel requests"/> ←		<input style="background-color: purple; color: white; padding: 5px 15px;" type="button" value="Create request"/>
<input checked="" type="checkbox"/>  Crooked plow Itamar Vieira Junior; Johnny Lorenz; Itamar Vieira Junior London ; Verso, 2023 <i>Print Book</i>	07/10/2024 Request details: 226304736	<input style="border: 1px solid purple; padding: 2px 10px;" type="button" value="Submitted"/>

Cancel request×

You are cancelling your request for this item.




Crooked plow
Itamar Vieira Junior; Johnny Lorenz; Itamar Vieira Junior
London ; Verso, 2023
Print Book

↓

Cancel request

Keep request

Cancel ILLO Requests

Checkouts ()	Requests	Fees (\$0.00)	Search activity	Profile
Title		Submitted date		Status
<input type="checkbox"/> Select all	<input type="button" value="Cancel requests"/>			<input type="button" value="Create request"/>
<input type="checkbox"/>	 <p>Crooked plow Itamar Vieira Junior; Johnny Lorenz; Itamar Vieira Junior London ; Verso, 2023 <i>Print Book</i></p>	07/10/2024 Request details: 226304736		<input type="button" value="Canceled"/> <input type="button" value="Request again"/>



Cancellation Notice

An email notification will be sent to your email address confirming a cancellation.

Request cancelled: Practice makes perfe



Huron County Library <notices@e2.worldcat.org>
To Library Training

Reply Reply All Forward ...

Fri 11/29/24 3:02 PM

Decimal, Dewey

The following Interlibrary Loan request has been cancelled:

ILL Request Number: 228492845
Title/Journal Title: Practice makes perfect : a novel /
Author: Sarah Adams

If you have any questions, please contact your local branch or our interlibrary loan staff for further information.

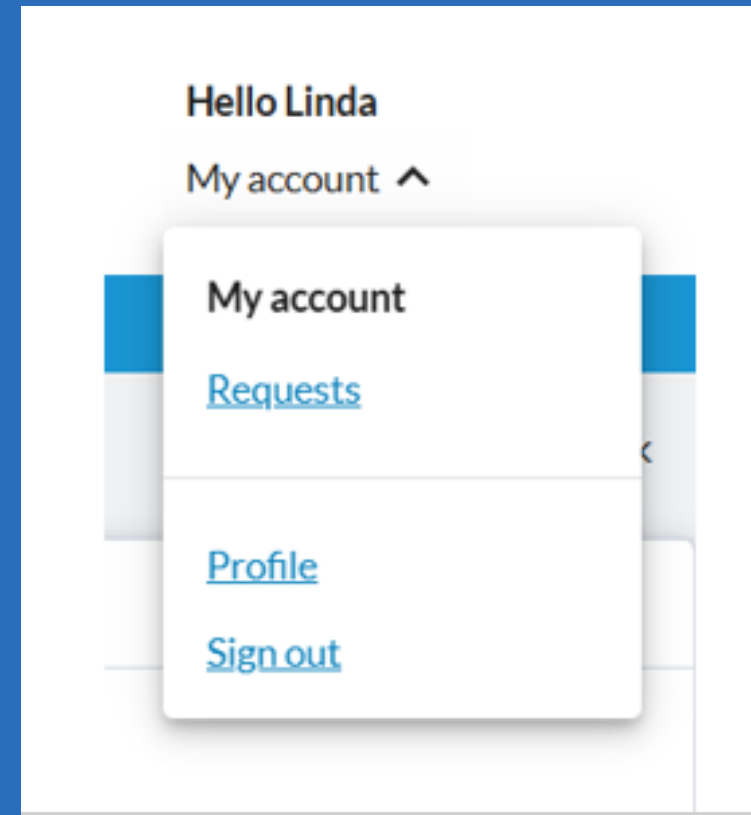
<https://www.huroncountylibrary.ca/locations/>

Thank You

Huron County Library

Sign Out

When you are done searching for items and placing requests, sign out using the My Account menu on the top right of the screen





When your item arrives

An email notification will be sent to your email address confirming your requested item is available for pickup within the next 7 days.

Should you not be able to pick the item up please contact your pickup branch as soon as possible. Should an item not be picked up before it is due to be returned, a processing fee of \$5 will be applied to your library account.

When you arrive to pickup your item, it will be checked out using an Interlibrary Loan bookmark. Please return this bookmark with the item. The loan period is determined by the lending library.

	
	
"229647097"	
SUPPLIER REFERENCE	
TITLE Basic economics : a common sense guide to the economy /	
AUTHOR Thomas Sowell	
VOLUME	
ISSUE	
ARTICLE AUTHOR	
ARTICLE TITLE	
DATE	
PAGES	
ISBN	9780465080733
ISSN	
PATRON NAME	<input type="text"/>
PATRON PHONE	<input type="text"/>
PATRON EMAIL	<input type="text"/>
PICKUP	
LOCATION	Wingham Branch
DUE DATE	2025-04-03
BORROWER	CAHRN
SUPPLIER	CNHL0
PATRON, PLEASE RETURN ITEM TO: Huron County Library Interlibrary Loan 77722B London Rd., Clinton, ON, CA N0M 1L0	
BORROWING LIBRARY, RETURN TO: Haldimand County Public Library - Hagersville Branch 13 Alma Street North, P.O. Box 219 Hagersville, ON, CA N0A 1H0	
NOTES ***** PLEASE RETURN BOOKMARK WITH ITEM ***** ***** TO PICKUP LOCATION *****	

Thank You



Huron County
Library



www.HuronCountyLibrary.ca

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